



**Dear School and Families,**

At Grand Classroom we have been working hard to ensure that 2020 - 2021 is a safe and enjoyable travel season for our students and their families. We have formed a COVID-19 taskforce to create new health and safety protocols for our tours and have updated our itineraries for each destination to protect the wellbeing of our student travelers.

Please review our enhanced safety measures as well as important information for your destination below as you prepare to travel. You can reach us at 434-975-2629, [help@grandclassroom.com](mailto:help@grandclassroom.com) or through our live chat at [www.grandclassroom.com](http://www.grandclassroom.com) with any questions.

We look forward to providing the adventure of a lifetime for your traveler!

**All the best,  
The Grand Classroom Team**

## **COVID-19 MITIGATION PLAN 2020 - 2021**

### **Enhanced Traveler Safety Measures:**

- Travelers must fill out our online waiver regarding COVID-19
- Do not travel if you are experiencing COVID-19 symptoms or if you have been in contact with someone infected with COVID-19 in the 2 weeks prior to travel
- Wear a mask whenever indoors
- Wear a mask outside when social distancing is not possible
- Allow time in your schedule for frequent hand washing and sanitizing



- Please bring your own supply of hand sanitizer and your own reusable cloth mask
- Please allow for flexibility in your tour schedule - government/vendor regulations and restrictions are fluid and we will continue to abide by them for your safety; your Account Manager will update you on any necessary changes to your itinerary prior to travel
- If a participant gets sick on tour, we have contracted with a telemedicine service to ensure that student or adult participants are evaluated quickly and receive appropriate medical care if necessary
- All participants on tour are encouraged to follow best practices to minimize the risks of falling ill including: frequent hand washing, wearing a mask, avoiding contact with anyone who is ill, and carrying hand sanitizer.

### **Enhanced Vendor Safety Measures:**

#### **Airlines & Airports (if applicable)**

- Increased and enhanced cleaning procedures for airport terminals and aircrafts
- Airport personnel and flight attendants will wear masks
- Travelers should wear masks in the terminal and on the plane

#### **Buses**

- Drivers will be wearing masks



- Passengers should wear masks while on the bus
- Please leave the first row behind the driver open
- Buses will undergo electro-static sanitizing every 15 days and will be cleaned daily with disinfecting wipes
- As available, hand sanitizer will be provided

### **Hotels**

- Breakfasts will be boxed breakfasts to go - no breakfast buffets
- Hotels will plan to house groups on lower floors; groups will be encouraged to take the stairs and avoid elevators
- Pools will be closed
- Enhanced cleaning procedures will be followed to sanitize between guests

### **Meals**

- All meals will be pre-plated or boxed; many will be taken to-go and eaten outside, on the bus, or at the hotel
- We will not use buffets

### **Enhanced Tour Guide Safety Measures:**

- Tour guides must certify they have not had any COVID-19 symptoms or been in contact with anyone infected with COVID-19 in the two weeks prior to travel
- Guides will be wearing masks
- Guide microphones will be sanitized daily and will only be available for the guide to use
- Additional guides and staff will be provided to maintain social distancing as necessary



- As available, guides will have hand sanitizer with them